

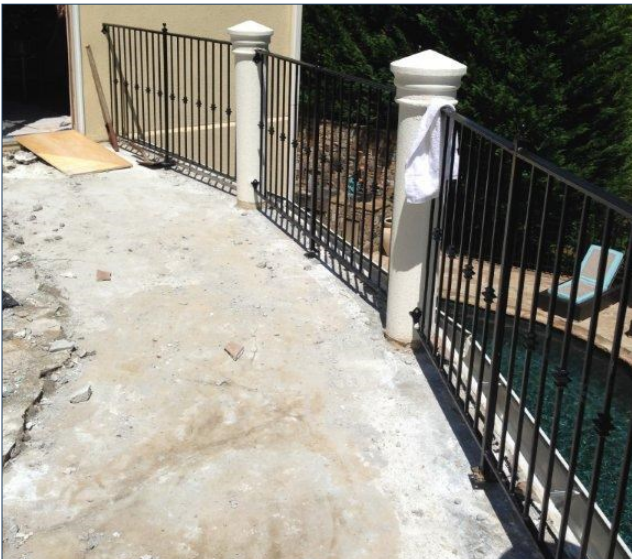
Case History #189

Project: Failed Tiled Balcony, Duluth, GA

Date: August, 2014



NORTH AMERICA'S PREMIER WATERPROOF VINYL FLOORING SYSTEM SINCE 1974.



The Problem

The homeowners' plans for their newly built home included a beautiful tile deck overlooking the pool. However, this dream deck soon turned into a nightmare after a severe winter caused the tile to crack and crumble.

There hadn't been any waterproofing components installed between the concrete and tile, so water leaked through to the underside of the substrate. They tried using liquid coatings to seal the deck but the leaking continued, causing further damage.

When the homeowners searched for reliable waterproof protection for their deck that would not fail like prior attempts, Duradek was recommended.

Duradek of Georgia was called in to determine the best solution. They had seen many tiled decks in the area fail and knew how to solve the waterproofing challenge for good.

The Duradek Solution

Duradek of Georgia recommended installing Duradek vinyl membrane for an attractive deck surface and reliable waterproofing system in a single product solution.

The homeowners had experienced too many problems with tile and were interested in Duradek as an option but were still undecided. A neighbor had recently surfaced their new outdoor living space with Duradek. After the homeowners had the opportunity to view their neighbor's completed project, they were convinced!

The installers removed the tile and water damaged subfloor, then re-sheeted the deck with untreated plywood. They sloped the deck for proper water drainage and installed Duradek *Ultra Cork Macchiato* to complement the existing exterior. They now had an attractive deck surface that also acted as a roof for a protected undercover area by the pool.

JOB CONTACT

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JOB NOTES

An alternative option offered to the homeowners was Tiledek waterproofing underlayment. They could keep the luxurious look of tile they loved, with reliable waterproofing to keep the area below dry.

